



## 2026 REPORT PRESENTATION TO STAKEHOLDERS MASTERCLASS: DELIVERY OF AN IMPACTFUL & ENGAGING AUDIT KEYNOTE TO STAKEHOLDERS



### ADMINISTRATIVE DETAILS

TARGET AUDIENCE	<b>LEVEL III-IV</b>
MEMBER'S FEE	<b>RM2,916.00</b> All Fees is inclusive of 8% SST
NON-MEMBER'S FEE	<b>RM3,348.00</b> All Fees is inclusive of 8% SST. <i>EARLY BIRD FEE 10% discount for registration received one (1) month prior to respective workshop dates</i>
DATE	<b>19 &amp; 20 May 2026</b>
TIME	<b>9:00 am – 5:00 pm</b> (Registration will be on Day 1 at 8.30 am)
DELIVERY MODE	<b>Physical Class</b>
LOCATION	<b>Kuala Lumpur</b>
PROGRAMME CODE	<b>2026/KL62</b>
TRAINER	<b>Santosh Govind</b>
CPD POINTS	<b>16</b>

#### Disclaimer

*This course has been planned as a classroom training session. In the event that the training session is converted to virtual format, a rebate of RM300 will be given for each participant. T&C apply.*

### PROGRAM OVERVIEW

Are your presentations to Senior Management and the Audit Committee creating the impact they should? This intensive two-day program equips internal audit leaders with the communication techniques, executive presence, and strategic mindset needed to influence at the highest levels. Participants will learn to apply the McKinsey's Pyramid Principle to craft clear, compelling messages, transform technical findings into strategic insights, and deliver difficult truths with confidence. Through practical exercises, live simulations, and real audit presentation redesigns, auditors will refine how they tell the "story behind the findings."

As expectations of internal audit continue to rise, this workshop empowers participants to engage boards with insight, credibility, and courage—elevating their role from issue reporters to trusted strategic advisors.

### OBJECTIVES

- Impactful Communication: Deliver concise, board-focused presentations that highlight key risks and business implications.
- Pyramid Principle Application: Structure messages logically—start with the main insight, then support with evidence.
- Complex Reports Simplification: Convert detailed audit findings into clear executive summaries and visuals.
- Presentation Skills Enhancement: Build confidence, clarity, and influence when engaging the Audit Committee.
- Audit Value Demonstration: Strengthen internal audit's strategic contribution through impactful communication and storytelling.



## COURSE OUTLINE

### Module 1: Understanding Board Dynamics

Discover what truly matters to Audit Committees and Senior Management. Learn how to align audit insights with strategic objectives, focus on key risks, and frame messages in business language that resonates with decision-makers.

### Module 2: Structuring and Storytelling with Impact

Apply the Pyramid Principle to structure your message logically and persuasively. Transform technical audit findings into strategic stories using concise executive summaries, visuals, and dashboards that clearly communicate risk, impact, and action.

### Module 3: Communicating with Confidence and Authority

Develop executive presence and influence in the boardroom. Strengthen your voice, tone, and body language to deliver findings credibly. Learn techniques for managing difficult questions, addressing resistance, and maintaining composure under pressure.

### Module 4: Audit Committee Presentation Simulation

Put your learning into action through live simulations. Redesign your real audit presentation, deliver it before a mock Audit Committee, and receive professional feedback on clarity, structure, visuals, and impact.

## COURSE SCHEDULE

### Day 1

09:00 – 13:00 **Module 1:** Understanding Board Dynamics

14:00 – 17:00 **Module 2:** Structuring and Storytelling with Impact

### Day 2

09:00 – 13:00 **Module 3:** Communicating with Confidence and Authority

14:00 – 17:00 **Module 4:** Audit Committee Presentation Simulation

## ABOUT THE TRAINER

### SANTOSH GOVIND

MBA, CIA, CPA(M), HRDC-AC, ESG (IIA)

Santosh Govind holds a Master of Business Administration (MBA) from the Federation University Australia (formerly University of Ballarat). He is a Certified Internal Auditor (CIA) conferred by the Institute of Internal Auditors, a Certified Public Accountant (CPA) from the Malaysian Institute of Certified Public Accountants (MICPA), an HRD Corp Accredited Trainer, and a holder of the ESG Certificate from the Institute of Internal Auditors.

He is an active member of the Malaysian Institute of Accountants (MIA), MICPA, IIA Malaysia, and the Institute of Corporate Directors Malaysia (ICDM).

With over 38 years of professional experience, Santosh is a highly accomplished leader in internal audit, governance, risk management, finance, and external audit. He has served for more than 20 years as Chief Audit Executive in leading Malaysian public-listed corporations, including Eco World Group and S P Setia Berhad, where he worked closely with C-Suite executives and Board Audit Committees in strengthening governance and risk oversight frameworks.

Earlier in his career, he spent four years with KPMG, delivering governance, risk management, and internal control advisory services to various listed entities. He also brings close to five years of experience in corporate finance leadership roles, having served as Financial Controller and Finance Manager across different organisations, alongside seven years of external audit experience.

Beyond his corporate roles, Santosh is an active speaker, trainer, and moderator at professional platforms, contributing thought leadership in governance and risk management.

He previously served in multiple leadership capacities within the Institute of Internal Auditors Malaysia, including Board Member, Vice President, Executive Committee Member, Chairman of the Certification and Academic Relations Committee, and Chairman of the Professional Development Committee.



Are you claiming under HRDC SBL Khas?

Yes  No

## COURSE DETAILS

Course Title 2026 Report Presentation to Stakeholders Masterclass: Delivery of an Impactful & Engaging Audit Keynote to Stakeholders

Course Code 2026/KL62 Course Date(s) 19 & 20 May 2026

## DELEGATE 1

Full Name (as per IC) \_\_\_\_\_

Designation \_\_\_\_\_

NRIC \_\_\_\_\_ Gender  Male  Female Race \_\_\_\_\_

Mobile No. \_\_\_\_\_ Email Address \_\_\_\_\_

Member  Non-Member Membership No. (only applicable for members) \_\_\_\_\_

Dietary Preferences  Vegetarian  Non-Vegetarian

## DELEGATE 2

Full Name (as per IC) \_\_\_\_\_

Designation \_\_\_\_\_

NRIC \_\_\_\_\_ Gender  Male  Female Race \_\_\_\_\_

Mobile No. \_\_\_\_\_ Email Address \_\_\_\_\_

Member  Non-Member Membership No. (only applicable for members) \_\_\_\_\_

Dietary Preferences  Vegetarian  Non-Vegetarian

If you are sending more than 2 delegates, kindly send the delegates details in an Excel File format.

## CORPORATE DETAILS (only applicable for corporations)

Corporate Member Corporate Membership No: \_\_\_\_\_

Corporate Non-Member

## CONTACT DETAILS

Organisation Name \_\_\_\_\_ Company Registration No. \_\_\_\_\_

Mailing Address \_\_\_\_\_

Contact Person \_\_\_\_\_ Designation \_\_\_\_\_

Telephone \_\_\_\_\_

Fax \_\_\_\_\_ Email Address \_\_\_\_\_

## BILLING DETAILS

please tick if billing details are the same as contact details.

Contact Person \_\_\_\_\_ Designation \_\_\_\_\_

Billing Address \_\_\_\_\_

Telephone \_\_\_\_\_ Fax \_\_\_\_\_

Email Address \_\_\_\_\_

For non-member, would you like to be contacted to know more about IIA Membership programme?  Yes  No

## ENQUIRY & REGISTRATION

1-17-07, Menara Bangkok Bank, Berjaya Central Park, 105 Jalan Ampang, 50450, Kuala Lumpur, Malaysia  
Tel: +603 2181 8008 ext 210/211/212/213 Fax: +603 2181 1717 Email: training@iiam.com.my Website: www.iiam.com.my

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## PAYMENT DETAILS

Payment Details	Member Rate (per person) for KL-code related courses	Non-Member (per person)	8% SST	Total with SST
Fee (per pax) RM				
No. of pax				
Subtotal				

All registrations **MUST** be accompanied with full payment. Upon receipt of your registration, you are deemed to have read and understood the registration procedures and accepted the terms and conditions contained therein. (Please tick (✓) the chosen method)

Enclosed is a cheque/bank draft no. \_\_\_\_\_ for the sum of RM \_\_\_\_\_ payable to **THE INSTITUTE OF INTERNAL AUDITORS MALAYSIA**

### LOCAL PAYMENTS BY CHEQUE / INTERBANK GIRO

All payments should be crossed and made payable to **THE INSTITUTE OF INTERNAL AUDITORS MALAYSIA**

Bank Details: United Overseas Bank (M) Bhd. USJ Taipan Branch, No.7, Jalan USJ 10-1, USJ Taipan Triangle, 47620 UEP Subang Jaya, Selangor  
Account No.: 165-301-514-9 Bank Swift Code: UOVBMKML

### OVERSEAS PAYMENTS BY WIRE TRANSFER (USD only)

Beneficiary: **THE INSTITUTE OF INTERNAL AUDITORS MALAYSIA**

Address: 1-17-07, Menara Bangkok Bank, Berjaya Central Park, 105 Jalan Ampang, 50450 Kuala Lumpur, Malaysia

Beneficiary's Bank: STANDARD CHARTERED BANK MALAYSIA BERHAD

Beneficiary's Bank Address: Level 18, Menara Standard Chartered, No.30 Jalan Sultan Ismail, 50250 Kuala Lumpur

Account No.: 312-170-024-235 Bank Swift Code: SCBLM-YK-XXXX

All wire transfer payments should include USD\$30.00 (overseas) and RM25.00 (local) for wire transfer processing fee. For GIRO, please include RM1.00 as bank charges. (Please fax the bank-in slip to +603 2181 1717 or email to training@iiam.com.my)

### CREDIT CARD

I hereby authorise **THE INSTITUTE OF INTERNAL AUDITORS MALAYSIA** to charge to my credit card. to the value of

RM \_\_\_\_\_ Card Type:  VISA  MASTER

Card Number:

Expiry Date: \_\_\_\_\_ Cardholder's Name \_\_\_\_\_

I understand that any amount drawn from my credit card will first be cleared with the credit card authorisation facility.

Signature (As per credit card) \_\_\_\_\_ Date \_\_\_\_\_

## TERMS & CONDITIONS

### FEE

- Fee is payable to "THE INSTITUTE OF INTERNAL AUDITORS MALAYSIA". Please state your NAME, payment advice number, phone number and Workshop Code number at the back of the cheque/bank-in slip. Admittance will only be permitted upon receipt of full payment
- The fee covers a copy of course material\*, lunches, refreshment, and Certificate of Attendance.
- Full payment is to be made before the date of the course. Fee is inclusive of 8% SST.
- Walk-in delegates will only be allowed if full payment is made, subject to the availability of the seat.
- This course has been planned as a classroom training session. In the event that the training session is converted to virtual format, a rebate of RM300 will be given for each participant. T&C apply.

### HUMAN RESOURCE DEVELOPMENT CORPORATION (HRDC) SBL KHAS CLAIM(S) [APPLICABLE TO HRDC SBL KHAS CLAIMABLE COURSE(S) ONLY]

- Claimants are fully responsible:
  - To provide IIA Malaysia with the HRDC grant approval notification (letter or email) minimum 7 working days before the commencement of the course(s).
  - To provide IIA Malaysia with Letter of Undertaking (LOU) for full settlement of the course fees if grant approval notification is received from HRDC prior to the commencement of the course(s).
  - To adhere to all terms and conditions set by HRDC (i.e., full attendance of the courses).
  - For timely completion and submission of all required HRDC documents as per their requirement.
  - To follow up and respond to any queries from HRDC and attain the approval of grant claim(s) within 60 days from the completion of the course(s). If no grant claim approval is attained within 60 days, claimants are responsible to arrange for an immediate full settlement of the course fees(s). Should a late approval is attained post the full settlement, IIA Malaysia will arrange for the reimbursement accordingly based on the approved grant claim.
  - The HRDC Grant Approval Amount falls within the purview of HRDC. IIA Malaysia is obligated to adhere to the HRDC procedure and permissible cost matrix. In the event that the approved amount is less than the total training cost, the participant or attending corporate entity is required to cover the remaining balance.

### CANCELLATION

- Upon registering, participant(s) are considered successfully enrolled in the course. Should participant(s) decide to cancel/transfer their registration, a cancellation/transfer policy shall be applied as follows.
  - Written cancellations should be received by 14 working days before the workshop date to get the refund.
  - Written cancellations should be received by 7 working days before the workshop date to get a partial refund after deduction of 50% administrative charge. Unpaid registrations will also be liable for 50% administrative charge.
  - Written cancellations/no-show on the day of the workshop.
    - No refund will be entertained.
    - Unpaid registrations will also be liable to full payment of the registrations fee. Partial cancellation is not allowed.
  - You can substitute an alternate delegate(s) if you wish to avoid cancellation charges. Any differences in fees will be charged accordingly.

### RESERVATION

- The Institute reserves the right to make changes to the venue, date, topic, speaker including cancellation if warranted by circumstances beyond its control.
- The Institute reserves the right to utilize any recordings or photographs taken during the delivery of the course(s) for marketing and advertising purposes.
- The Institute is not responsible for the action, advice or representations of the trainer / speaker.
- Registration will be on first-come, first-serve basis.
- Certificates of Attendance will be issued an "E-certificate" via email. For this purpose, it is COMPULSORY to fill in the email address clearly. Certificate will only be given to participant who attended the session in full.
- Upon signing this form, you have deemed to have read and understand the registration term and condition and therefore have accepted the terms contained herein.

### DATA PROTECTION

Personal Data is gathered in accordance with the Personal Data Protection Act 2010 (Act 709). The Institute of Internal Auditors Malaysia (IIA Malaysia) hereby inform you that your personal data will be processed, retained and used by IIA Malaysia in relation to this Workshop. Your personal data may also be retained and used by IIA Malaysia to market and promote other training programmes conducted by IIA Malaysia.

### DISCLAIMER

The Institute of Internal Auditors Malaysia (IIA Malaysia) reserves the right to change the speaker(s), date(s) or to cancel workshop(s) should circumstances beyond its control arise. IIA Malaysia also reserves the right to make alternative arrangements without prior notice should it be necessary to do so. IIA Malaysia is not responsible for any incidental cost of participants (i.e. return flights, accommodation and etc) due to changes or cancellation of course(s). Upon submitting the registration form, you are deemed to have read and accepted the terms and conditions.

\* Subject to approval of the proprietor.

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