

# 2026 PERFORMING AN EFFECTIVE QUALITY ASSESSMENT

(Developed By Global IIA)

IIAM  
**GLOBAL**  
SERIES

## PROGRAM OVERVIEW

Elevate your internal audit function with confidence by mastering the tools and techniques of a successful quality assessment with this transformative course- updated in 2024 to be aligned with the new Global Internal Audit Standards and Quality Assurance Manual.

As internal audit leaders know a strong Quality Assurance and Improvement Program (QAIP)—including periodic internal assessments and external assessments—is essential to demonstrate conformance with The IIA's Global Internal Audit Standards. Beyond compliance, an effective QAIP provides assurance to the audit committee and management that the internal audit activity is efficient, effective, and adding value. It also builds stakeholder confidence and reinforces a culture of quality, leading practices, and professionalism within the audit function.

This hands-on course explores the updated Quality Assessment Manual (QA Manual) and guides you through planning, performing, and evaluating both external and internal quality assessments. Through interactive case studies and practical application of proven tools—including surveys, interview guides, and assessment programs—you'll learn how to assess conformance with the Standards, identify opportunities for improvement, and determine the best quality assessment option for your internal audit activity. Whether you're preparing for an external assessment or strengthening your QAIP, this course gives you the knowledge and resources to drive continuous improvement.

Note: A complimentary digital copy of the Quality Assurance Manual is included with the registration of this course.

# Standard



## ADMINISTRATIVE DETAILS

TARGET AUDIENCE	<b>LEVEL III-IV</b>
MEMBER'S FEE	<b>RM3,024.00</b> All Fees is inclusive of 8% SST
NON-MEMBER'S FEE	<b>RM3,456.00</b> All Fees is inclusive of 8% SST. <i>EARLY BIRD FEE 10% discount for registration received one (1) month prior to respective workshop dates</i>
DATE	<b>5 &amp; 6 August 2026</b>
TIME	<b>9:00 am – 5:00 pm</b> (Registration will be on Day 1 at 8.30 am)
DELIVERY MODE	<b>Physical Class</b>
LOCATION	<b>Kuala Lumpur</b>
PROGRAMME CODE	<b>2026/KL14</b>
TRAINER	<b>Assoc. Prof Dr. Eddy Yap</b>
CPD POINTS	<b>16</b>

### Disclaimer

This course has been planned as a classroom training session. In the event that the training session is converted to virtual format, a rebate of RM300 will be given for each participant. T&C apply.



### **WHO WILL BENEFIT FROM THIS COURSE?**

This course will provide you with the appropriate knowledge and skills to plan, perform, and evaluate the results of an external quality assessment case study. You will also learn about the processes and tools in the IIA Quality Assessment Manual (QA Manual) that can help you identify opportunities to improve your internal audit quality activities.

This course is intended for audit leaders who are either implementing a quality program for the first time, audit leaders who are wishing to improve the efficiency of the existing quality program or are preparing for an external quality assessment.

### **COURSE OBJECTIVES**

- Examine the process flow and templates in the updated QA Manual and explore how these can be used to evaluate conformance with the Standards and identify opportunities for continuous improvement.
- Practice using the QA Manual tools to plan, perform, and evaluate the results of an external quality assessment case study.
- Discuss how to use the QA Manual tools in a periodic self-assessment.
- Evaluate the external quality assessment options and determine which option will work best for your internal audit activity.

### **OUTLINE**

#### **Quality Manual and Process Overview**

- The International Professional Practices Framework (IPPF)
- The QAIP Framework
- Overview of the Quality Assessment Manual (QA Manual) and its process flow and tools
- Types of internal audit quality assessments

#### **Planning the Quality Assessment**

- Quality assessment scope, objectives, and planning tools
- Key features of planning guides
- Case study – Successful practices, opportunities for improvement, and planning the work
- Key features of surveys
- Case study survey results

#### **Performing the Quality Assessment**

- Key features of interview guides (key practices and lessons learned)
- Case study interview results
- Key features of QA programs and supporting tools
- Case study quality assessment program results

#### **Evaluating Quality Assessment Results**

- QA Manual evaluation summary tools and assessment criteria
- Applying assessment criteria on common QA scenarios (that require a high level of professional judgment)
- Evaluating case study results, using the assessment criteria
- Key features of the QA Manual reporting tools
- Value-added solutions for the most significant case study opportunities for improvement

#### **Periodic Self-Assessment Application**

- Implications of the relevant IPPF guidance
- Applying the IPPF Implementation Guides and QA Manual to common periodic self-assessment scenarios

#### **External Quality Assessment Options**

- Implications of the relevant IPPF guidance
- External QA options, and the related pros, cons, and other considerations
- Applying the IPPF Implementation Guides and your business acumen to common external quality assessment scenarios
- How to prepare for an external quality assessment



Institute of  
**Internal Auditors**  
Malaysia



## ABOUT THE TRAINER

### ASSOC. PROF. DR. EDDY YAP TAT HIUNG

ASSOC. PROF DR. EDDY YAP brings over 25 years of experience in corporate, operations, and advisory, having trained as a Chartered Accountant and Certified Internal Auditor with a PhD in Finance.

As the Founder and Managing Consultant of CONDUCTIVITI Business Advisory Sdn Bhd, he specialises in leveraging his comprehensive skill set to diagnose organisational health, formulate strategic solutions, and drive operational and financial improvements. His consultancy work brings him in direct connection with the public sector, financial institutions, telecommunications, healthcare, hospitality, education, transportation, manufacturing, retail, and trading industries, among others.

standard





Are you claiming under HRDC SBL Khas?

Yes  No

## COURSE DETAILS

Course Title 2026 Performing an Effective Quality Assessment

Course Code 2026/KL14 Course Date(s) 5 & 6 August 2026

## DELEGATE 1

Full Name (as per IC) \_\_\_\_\_

Designation \_\_\_\_\_

NRIC \_\_\_\_\_ Gender  Male  Female Race \_\_\_\_\_

Mobile No. \_\_\_\_\_ Email Address \_\_\_\_\_

Member  Non-Member Membership No. (only applicable for members) \_\_\_\_\_

Dietary Preferences  Vegetarian  Non-Vegetarian

## DELEGATE 2

Full Name (as per IC) \_\_\_\_\_

Designation \_\_\_\_\_

NRIC \_\_\_\_\_ Gender  Male  Female Race \_\_\_\_\_

Mobile No. \_\_\_\_\_ Email Address \_\_\_\_\_

Member  Non-Member Membership No. (only applicable for members) \_\_\_\_\_

Dietary Preferences  Vegetarian  Non-Vegetarian

If you are sending more than 2 delegates, kindly send the delegates details in an Excel File format.

## CORPORATE DETAILS (only applicable for corporations)

Corporate Member Corporate Membership No: \_\_\_\_\_

Corporate Non-Member

## CONTACT DETAILS

Organisation Name \_\_\_\_\_ Company Registration No. \_\_\_\_\_

Mailing Address \_\_\_\_\_

Contact Person \_\_\_\_\_ Designation \_\_\_\_\_

Telephone \_\_\_\_\_

Fax \_\_\_\_\_ Email Address \_\_\_\_\_

## BILLING DETAILS

please tick if billing details are the same as contact details.

Contact Person \_\_\_\_\_ Designation \_\_\_\_\_

Billing Address \_\_\_\_\_

Telephone \_\_\_\_\_ Fax \_\_\_\_\_

Email Address \_\_\_\_\_

For non-member, would you like to be contacted to know more about IIA Membership programme?  Yes  No

## ENQUIRY & REGISTRATION

1-17-07, Menara Bangkok Bank, Berjaya Central Park, 105 Jalan Ampang, 50450, Kuala Lumpur, Malaysia  
Tel: +603 2181 8008 ext 210/211/212/213 Fax: +603 2181 1717 Email: training@iiam.com.my Website: www.iiam.com.my

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## PAYMENT DETAILS

Payment Details	Member Rate (per person) for KL-code related courses	Non-Member (per person)	8% SST	Total with SST
Fee (per pax) RM				
No. of pax				
Subtotal				

All registrations **MUST** be accompanied with full payment. Upon receipt of your registration, you are deemed to have read and understood the registration procedures and accepted the terms and conditions contained therein. (Please tick (✓) the chosen method)

Enclosed is a cheque/bank draft no. \_\_\_\_\_ for the sum of RM \_\_\_\_\_ payable to **THE INSTITUTE OF INTERNAL AUDITORS MALAYSIA**

### LOCAL PAYMENTS BY CHEQUE / INTERBANK GIRO

All payments should be crossed and made payable to **THE INSTITUTE OF INTERNAL AUDITORS MALAYSIA**

Bank Details: United Overseas Bank (M) Bhd. USJ Taipan Branch, No.7, Jalan USJ 10-1, USJ Taipan Triangle, 47620 UEP Subang Jaya, Selangor  
Account No.: 165-301-514-9 Bank Swift Code: UOVBMKML

### OVERSEAS PAYMENTS BY WIRE TRANSFER (USD only)

Beneficiary: **THE INSTITUTE OF INTERNAL AUDITORS MALAYSIA**

Address: 1-17-07, Menara Bangkok Bank, Berjaya Central Park, 105 Jalan Ampang, 50450 Kuala Lumpur, Malaysia

Beneficiary's Bank: STANDARD CHARTERED BANK MALAYSIA BERHAD

Beneficiary's Bank Address: Level 18, Menara Standard Chartered, No.30 Jalan Sultan Ismail, 50250 Kuala Lumpur

Account No.: 312-170-024-235 Bank Swift Code: SCBLM-YK-XXXX

All wire transfer payments should include USD\$30.00 (overseas) and RM25.00 (local) for wire transfer processing fee. For GIRO, please include RM1.00 as bank charges. (Please fax the bank-in slip to +603 2181 1717 or email to training@iiam.com.my)

### CREDIT CARD

I hereby authorise **THE INSTITUTE OF INTERNAL AUDITORS MALAYSIA** to charge to my credit card. to the value of

RM \_\_\_\_\_ Card Type:  VISA  MASTER

Card Number:

Expiry Date: \_\_\_\_\_ Cardholder's Name \_\_\_\_\_

I understand that any amount drawn from my credit card will first be cleared with the credit card authorisation facility.

Signature (As per credit card) \_\_\_\_\_ Date \_\_\_\_\_

## TERMS & CONDITIONS

### FEE

- Fee is payable to "THE INSTITUTE OF INTERNAL AUDITORS MALAYSIA". Please state your NAME, payment advice number, phone number and Workshop Code number at the back of the cheque/bank-in slip. Admittance will only be permitted upon receipt of full payment
- The fee covers a copy of course material\*, lunches, refreshment, and Certificate of Attendance.
- Full payment is to be made before the date of the course. Fee is inclusive of 8% SST.
- Walk-in delegates will only be allowed if full payment is made, subject to the availability of the seat.
- This course has been planned as a classroom training session. In the event that the training session is converted to virtual format, a rebate of RM300 will be given for each participant. T&C apply.

### HUMAN RESOURCE DEVELOPMENT CORPORATION (HRDC) SBL KHAS CLAIM(S) [APPLICABLE TO HRDC SBL KHAS CLAIMABLE COURSE(S) ONLY]

- Claimants are fully responsible:
  - To provide IIA Malaysia with the HRDC grant approval notification (letter or email) minimum 7 working days before the commencement of the course(s).
  - To provide IIA Malaysia with Letter of Undertaking (LOU) for full settlement of the course fees if grant approval notification is received from HRDC prior to the commencement of the course(s).
  - To adhere to all terms and conditions set by HRDC (i.e., full attendance of the courses).
  - For timely completion and submission of all required HRDC documents as per their requirement.
  - To follow up and respond to any queries from HRDC and attain the approval of grant claim(s) within 60 days from the completion of the course(s). If no grant claim approval is attained within 60 days, claimants are responsible to arrange for an immediate full settlement of the course fees(s). Should a late approval is attained post the full settlement, IIA Malaysia will arrange for the reimbursement accordingly based on the approved grant claim.
  - The HRDC Grant Approval Amount falls within the purview of HRDC. IIA Malaysia is obligated to adhere to the HRDC procedure and permissible cost matrix. In the event that the approved amount is less than the total training cost, the participant or attending corporate entity is required to cover the remaining balance.

### CANCELLATION

- Upon registering, participant(s) are considered successfully enrolled in the course. Should participant(s) decide to cancel/transfer their registration, a cancellation/transfer policy shall be applied as follows.
  - Written cancellations should be received by 14 working days before the workshop date to get the refund.
  - Written cancellations should be received by 7 working days before the workshop date to get a partial refund after deduction of 50% administrative charge. Unpaid registrations will also be liable for 50% administrative charge.
  - Written cancellations/no-show on the day of the workshop.
    - No refund will be entertained.
    - Unpaid registrations will also be liable to full payment of the registrations fee. Partial cancellation is not allowed.
  - You can substitute an alternate delegate(s) if you wish to avoid cancellation charges. Any differences in fees will be charged accordingly.

### RESERVATION

- The Institute reserves the right to make changes to the venue, date, topic, speaker including cancellation if warranted by circumstances beyond its control.
- The Institute reserves the right to utilize any recordings or photographs taken during the delivery of the course(s) for marketing and advertising purposes.
- The Institute is not responsible for the action, advice or representations of the trainer / speaker.
- Registration will be on first-come, first-serve basis.
- Certificates of Attendance will be issued an "E-certificate" via email. For this purpose, it is COMPULSORY to fill in the email address clearly. Certificate will only be given to participant who attended the session in full.
- Upon signing this form, you have deemed to have read and understand the registration term and condition and therefore have accepted the terms contained herein.

### DATA PROTECTION

Personal Data is gathered in accordance with the Personal Data Protection Act 2010 (Act 709). The Institute of Internal Auditors Malaysia (IIA Malaysia) hereby inform you that your personal data will be processed, retained and used by IIA Malaysia in relation to this Workshop. Your personal data may also be retained and used by IIA Malaysia to market and promote other training programmes conducted by IIA Malaysia.

### DISCLAIMER

The Institute of Internal Auditors Malaysia (IIA Malaysia) reserves the right to change the speaker(s), date(s) or to cancel workshop(s) should circumstances beyond its control arise. IIA Malaysia also reserves the right to make alternative arrangements without prior notice should it be necessary to do so. IIA Malaysia is not responsible for any incidental cost of participants (i.e. return flights, accommodation and etc) due to changes or cancellation of course(s). Upon submitting the registration form, you are deemed to have read and accepted the terms and conditions.

\* Subject to approval of the proprietor.

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