IIAM **GLOBAL** SERIES

Institute of
Internal Auditors
Malaysia

2025

ENTERPRISE RISK MANAGEMENT - THE FOUNDATION FOR BETTER ORGANIZATION-WIDE DECISION MAKING

(DEVELOPED BY GLOBAL IIA)

PROGRAM OVERVIEW

It has been estimated by social scientists that the average adult makes approximately 35,000 decisions a day. Individuals in leadership positions make even more than the daily average, and many of those decisions are extremely stressful and impactful on numerous individuals beyond the one making said decision. Talk about a situation to lead to decision fatigue and burn out! But what does that have to do with enterprise risk management?

Managing risk is not a process, a tool, a department, or even a complied list of risks – it is how an individual, a team, or an organization makes better business decisions. Risks are part of every decision, from the simplest choice to the highest-level strategic options.

This course is comprised of group activities and real-world scenarios, leveraging theory and frameworks. The COSO Enterprise Risk Management (ERM) Framework was updated in 2017 with increased emphasis on recognition that risk management is fundamental for an organization to align its actions with its strategy. Similarly, ISO 31000:2019 addresses risk management and provides a streamlined standard for managing risk. Using these frameworks, this course will explore the foundations of risk and risk management across the entire organization.

WHO WILL BENEFIT FROM THIS COURSE?
This course explores the concepts of risk, risk management, and enterprise risk management, with a lens on how better decisions are made through excellence in managing risk. Participants will walk away with critical skills to support their organization's risk assessment and response activities; after all every organization is ultimately in the "risk management" business as managing risk is critical to nearly every decision an organization makes. This course is intended for internal auditors with at least 3 years of experience who want to understand the concepts and applications around managing enterprise-level risks, as well as anyone managing risk.

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COURSE OBJECTIVES

- Define the nature of risk and how it presents itself in decision making.
- Identify the relationship between enterprise risk management, strategy and objective setting, and decision making.
- Understand and apply approaches to identify, assess, prioritize, and respond to risks at the enterprise level.
- Explore the options for communicating risk information and reports on risk and performance.
- Understand the importance of board/executive oversight, operating structures, and allocation of activities for enterprise risk management.
- Identify how culture, performance management, and organizational structure impact risk management and achievement of organizational objectives.
- Identify methods for assessing changes, reviewing risk vs. performance, and improving enterprise risk management.

PROGRAM OUTLINE

Risk: An Overview
- Risk – It's a part of every decision, so what is it?
  - o The enterprise risk management mindset.
  - o How to embrace enterprise risk management.
- Risk as an integral part of achieving strategy, objectives, and performance.
- Formulating business objectives while considering risk.
- Application of risk management throughout the organization.
- Managing risk - an integral part of decision making.
- Frameworks, standards, technical expertise.

Strategy and Objective Setting
- Understand the organization's purpose.
- Analyze business context, decisions required, and related risks.
- Appetite for types and extent of risks.
- Evaluate alternative strategies.
- Formulate business objectives and plans.

Identifying & Assessing Risks
- The complexity of risk.
- Methods to identify risks.
- Assessment of the importance of risks.
- Prioritization of risks.
- Best practices for communicating results.

Risk Responses
- Understanding the range of risk responses.
- Selecting and developing risk responses.
- Implementing risk responses.

Information, Communication, & Reporting
- Leveraging information and technology.
- Key elements for managing data.
- Communicating risk information.
- Communicating with the board.
- Identifying users and reporting needs.
- Attributes and types of reports.

Governance and Culture
- Board oversight.
- Operating structures.
- Culture's impact on risk management.
- Demonstrating commitment to core values.
- Attracting, developing, and retaining capable individuals.

Review and Revision
- Assessing substantial change.
- Reviewing risk and performance.
- Pursuing improvement in enterprise risk management.

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ABOUT THE TRAINER

DEVANESAN EVANSON

Devanesan retired as the CEO of MSWG (Minority Shareholders Watch Group), a non-profit company, involved in minority shareholder activism in December 2023 after six years of service. He is a qualified accountant (FCCA) and a Chartered Member of the MIA (Malaysian Institute of Accountants). He was a past council member of the MIA and a past president of the Malaysian Advisory Committee of the ACCA. He was also the past president of the Institute of Internal Auditors Malaysia and holds the designation of CFIIA (Chartered Fellow of the Institute of Internal Auditors).

In addition, Devanesan has a law degree (LLB Hons) from the University of London.

He is an adjunct professor of Universiti Kebangsaan Malaysia, an appointment made in December 2019.

He has served 18 years with Bursa Malaysia from 1992 to 2010. He has held various positions at Bursa Malaysia including Chief Regulatory Officer, Chief Market Operations Officer, Head of Group Internal Audit and Risk Management. He set up the Group Internal Audit Function at Bursa Malaysia. He has 13 years' experience heading various internal audit functions.

Devanesan also sits on the Board of AKPK (Agensi Kaunseling dan Pengurusan Kredit) as an independent director since 2017. He is currently the Chairman of the Audit Committee and a Member of the Nomination and Remuneration Committee of AKPK.

ADMINISTRATIVE DETAILS

TARGET AUDIENCE	LEVEL II-III
MEMBER'S FEE	RM2,916.00 All Fees is inclusive of 8% SST
NON-MEMBER'S FEE	RM3,348.00 All Fees is inclusive of 8% SST. *EARLY BIRD FEE 10% discount for registration received one (1) month prior to respective workshop dates*
DATE	1 & 2 October 2025
TIME	9:00 am - 5:00 pm (Registration will be on Day 1 at 8.30 am)
DELIVERY MODE	Physical Class
LOCATION	KUALA LUMPUR
PROGRAMME CODE	2025/KL32
TRAINER	DEVANESAN EVANSON
CPD POINTS	16

Disclaimer
This course has been planned as a classroom training session. In the event that the training session is converted to virtual format, a rebate of RM300 will be given for each participant. T&C apply.

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REGISTRATION FORM

Are you claiming under HRDC SBL Khas?

☐ Yes ☐ No

COURSE DETAILS

Course Title 2025 Enterprise Risk Management - The Foundation for Better Organization-wide Decision Making

Course Code 2025/KL32 Course Date(s) 1 & 2 October 2025

DELEGATE 1

Full Name (as per IC) ____________________

Designation ____________________

NRIC ____________________ Gender ☐ Male ☐ Female Race ____________________

Mobile No. ____________________ Email Address ____________________

☐ Member ☐ Non-Member Membership No. (only applicable for members) ____________________

Dietery Preferences ☐ Vegetarian ☐ Non-Vegetarian

DELEGATE 2

Full Name (as per IC) ____________________

Designation ____________________

NRIC ____________________ Gender ☐ Male ☐ Female Race ____________________

Mobile No. ____________________ Email Address ____________________

☐ Member ☐ Non-Member Membership No. (only applicable for members) ____________________

Dietery Preferences ☐ Vegetarian ☐ Non-Vegetarian

If you are sending more than 2 delegates, kindly send the delegates details in an Excel File format.

CORPORATE DETAILS (only applicable for corporations)

☐ Corporate Member Corporate Membership No: ____________________

☐ Corporate Non-Member

CONTACT DETAILS

Organisation Name ____________________ Company Registration No. ____________________

Mailing Address ____________________

Contact Person ____________________ Designation ____________________

Telephone ____________________

Fax ____________________ Email Address ____________________

BILLING DETAILS

☐ please tick if billing details are the same as contact details.

Contact Person ____________________ Designation ____________________

Billing Address ____________________

Telephone ____________________ Fax ____________________

Email Address ____________________

For non-member, would you like to be contacted to know more about IIA Membership programme? ☐ Yes ☐ No

ENQUIRY & REGISTRATION

1-17-07, Menara Bangkok Bank, Berjaya Central Park, 105 Jalan Ampang, 50450, Kuala Lumpur, Malaysia

Tel: +603 2181 8008 ext 210/211/212/213 Fax: +603 2181 1717 Email: training@iiam.com.my Website: www.iiam.com.my

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REGISTRATION FORM

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PAYMENT DETAILS

Payment Details	Member Rate (per person) for KL-code related courses	Non-Member (per person)	8% SST	Total with SST
Fee (per pax) RM				
No. of pax				
Subtotal				

All registrations **MUST** be accompanied with full payment. Upon receipt of your registration, you are deemed to have read and understood the registration procedures and accepted the terms and conditions contained therein. (Please tick (✓) the chosen method)

☐ Enclosed is a cheque/bank draft no. ________________________ for the sum of RM ____________ payable to **THE INSTITUTE OF INTERNAL AUDITORS MALAYSIA**

☐ **LOCAL PAYMENTS BY CHEQUE / INTERBANK GIRO**
All payments should be crossed and made payable to **THE INSTITUTE OF INTERNAL AUDITORS MALAYSIA**
Bank Details: United Overseas Bank (M) Bhd. USJ Taipan Branch, No.7, Jalan USJ 10-1, USJ Taipan Triangle, 47620 UEP Subang Jaya, Selangor
Account No.: 165-301-514-9 Bank Swift Code: UOVBMYKL

☐ **OVERSEAS PAYMENTS BY WIRE TRANSFER (USD only)**
Beneficiary: **THE INSTITUTE OF INTERNAL AUDITORS MALAYSIA**
Address: 1-17-07, Menara Bangkok Bank, Berjaya Central Park, 105 Jalan Ampang, 50450 Kuala Lumpur, Malaysia
Beneficiary's Bank: STANDARD CHARTERED BANK MALAYSIA BERHAD
Beneficiary's Bank Address: Level 18, Menara Standard Chartered, No.30 Jalan Sultan Ismail, 50250 Kuala Lumpur
Account No.: 312-170-024-235 Bank Swift Code: SCBLM-YK-XXXX

All wire transfer payments should include USD$30.00 (overseas) and RM25.00 (local) for wire transfer processing fee. For GIRO, please include RM1.00 as bank charges. *(Please fax the bank-in slip to +603 2181 1717 or email to training@iiam.com.my)*

☐ **CREDIT CARD**
I hereby authorise **THE INSTITUTE OF INTERNAL AUDITORS MALAYSIA** to charge to my credit card. to the value of

RM ____________________ Card Type: ☐ VISA ☐ MASTER

Card Number: ☐☐☐☐ ☐☐☐☐ ☐☐☐☐ ☐☐☐☐

Expiry Date: ______________ Cardholder's Name ______________________________

I understand that any amount drawn from my credit card will first be cleared with the credit card authorisation facility.

Signature (As per credit card) __________________________ Date ____________

TERMS & CONDITIONS

FEE

- Fee is payable to "THE INSTITUTE OF INTERNAL AUDITORS MALAYSIA". Please state your name, payment advice number, phone number and Workshop Code number at the back of the cheque/bank-in slip. Admittance will only be permitted upon receipt of full payment
- The fee covers a copy of course material*, lunches, refreshment, and Certificate of Attendance.
- Full payment is to be made before the date of the course. Fee is inclusive of 8% SST.
- Walk-in delegates will only be allowed if full payment is made, subject to the availability of the seat.
- This course has been planned as a classroom training session. In the event that the training session is converted to virtual format, a rebate of RM300 will be given for each participant. T&C apply.

HUMAN RESOURCE DEVELOPMENT CORPORATION (HRDC) SBL KHAS CLAIM(S) [APPLICABLE TO HRDC SBL KHAS CLAIMABLE COURSE(S) ONLY]

- Claimants are fully responsible:
  - To provide IIA Malaysia with the HRDC grant approval notification (letter or email) minimum 7 working days before the commencement of the course(s).
  - To provide IIA Malaysia with Letter of Undertaking (LOU) for full settlement of the course fees if grant approval notification is received from HRDC prior to the commencement of the course(s).
  - To adhere to all terms and conditions set by HRDC (i.e., full attendance of the courses).
  - For timely completion and submission of all required HRDC documents as per their requirement.
  - To follow up and respond to any queries from HRDC and attain the approval of grant claim(s) within 60 days from the completion of the course(s). If no grant claim approval is attained within 60 days, claimants are responsible to arrange for an immediate full settlement of the course fee(s). Should a late approval is attained post the full settlement, IIA Malaysia will arrange for the reimbursement accordingly based on the approved grant claim.
  - The HRDC Grant Approval Amount falls within the purview of HRDC. IIA Malaysia is obligated to adhere to the HRDC procedure and permissible cost matrix. In the event that the approved amount is less than the total training cost, the participant or attending corporate entity is required to cover the remaining balance.

CANCELLATION

- Upon registering, participant(s) are considered successfully enrolled in the course. Should participant(s) decide to cancel/transfer their registration, a cancellation/ transfer policy shall be applied as follows.
  a) Written cancellations should be received by 14 working days before the workshop date to get the refund.
  b) Written cancellations should be received by 7 working days before the workshop date to get a partial refund after deduction of 50% administrative charge. Unpaid registrations will also be liable for 50% administrative charge.
  c) Written cancellations/no-show on the day of the workshop.
     - No refund will be entertained.
     - Unpaid registrations will also be liable to full payment of the registrations fee. Partial cancellation is not allowed.
  d) You can substitute an alternate delegate(s) if you wish to avoid cancellation charges. Any differences in fees will be charged accordingly.

RESERVATION

- The Institute reserves the right to make changes to the venue, date, topic, speaker including cancellation if warranted by circumstances beyond its control.
- The Institute reserves the right to utilize any recordings or photographs taken during the delivery of the course(s) for marketing and advertising purposes.
- The Institute is not responsible for the action, advise or representations of the trainer / speaker.
- Registration will be on first-come, first-serve basis.
- Certificates of Attendance will be issued an "E-certificate" via email. For this purpose, it is COMPULSORY to fill in the email address clearly. Certificate will only be given to participant who attended the session in full.
- Upon signing this form, you have deemed to have read and understand the registration term and condition and therefore have accepted the terms contained herein.

DATA PROTECTION

Personal Data is gathered in accordance with the Personal Data Protection Act 2010 (Act 709). The Institute of Internal Auditors Malaysia (IIA Malaysia) hereby inform you that your personal data will be processed, retained and used by IIA Malaysia in relation to this Workshop. Your personal data may also be retained and used by IIA Malaysia to market and promote other training programmes conducted by IIA Malaysia.

DISCLAIMER

The Institute of Internal Auditors Malaysia (IIA Malaysia) reserves the right to change the speaker(s), date(s) or to cancel workshop(s) should circumstances beyond its control arise. IIA Malaysia also reserves the right to make alternative arrangements without prior notice should it be necessary to do so. IIA Malaysia is not responsible for any incidental cost of participants (i.e. return flights, accommodation and etc) due to changes or cancellation of course(s). Upon submitting the registration form, you are deemed to have read and accepted the terms and conditions.

** Subject to approval of the proprietor.*

ENQUIRY & REGISTRATION

1-17-07, Menara Bangkok Bank, Berjaya Central Park, 105 Jalan Ampang, 50450, Kuala Lumpur, Malaysia
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