

PROFILE

- **Name:** Chua Ai Dee, AIIA, 30
- **Current employment:** Process Improvement cum Internal Audit Supervisor, J&T Express

Work experience: 2 years in Parkson Corporation Sdn Bhd, 3 years in Eco World Development Berhad, 10 months in J&T Express Sdn Bhd

- **Education background:** Bachelor of Business Administration



MY STORY by CHUA AI DEE

1. Why did you decide to pursue a career as an internal auditor?

- During one of my conversations, my senior had recommended to join internal audit. A few years after joining as internal audit, I am able to gain an in-depth understanding of the business processes, policies and procedures.

2. How important is an Internal Auditor's role in the organisation?

- Internal auditors are there to provide independent and objective assurance on the effectiveness and efficiency of the organization's risk management, governance and internal control. The auditors strive to improve the operational process, to mitigate the risk by strengthen the organization's internal control.

3. What is the typical challenge internal auditors generally face? And amongst them, can you highlight what would be one of the biggest challenges?

- The auditors do face some challenges during the engagement such as the lack of support from the senior management, lack of corporation from client or even the lack of competency of the auditors.

4. Does the Institute play a role in supporting your Internal Auditor scope of work? If yes, in what ways? And if no, what can we do better?

- Yes, we have approved internal audit charter and will obtain required resources in performing our audit engagement.

5. Would you recommend IIA Malaysia to your fellow IA colleagues?

- Yes.

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